

# myPENSION User Manual for Members

February 2025

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# **REVISION HISTORY**

| Version<br>Number | Date               | Description   | Author    |
|-------------------|--------------------|---|-----------|
| 1.0               | September 28, 2018 | Original version.   | Buck/TPPC |
| 1.5               | October 1, 2019    | Added sections for Document and<br>Beneficiary Management   | Buck/TPPC |
| 1.6               | June 24, 2022      | Updated sections for the new 'My<br>Profile' main menu. Miscellaneous<br>updates in other sections. | Buck/TPPC |
| 1.7               | April 13, 2023     | Updates for name change to myPENSION  | TPPC      |
| 1.8               | February 27, 2025  | Updates for rebranding  | TPPC      |

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# **1 ACCESSING myPENSION**

# 1.1 Authentication

To access *myPENSION*, go to the TPPC web site by visiting www.tppcnl.ca and select myPENSION in the navigation bar.

| Your p  | ension payor is changing on May 1. C                           | lick here to read the letter for all t                           | he details.   |  |  |  |
|---|--|--|---------------|--|--|--|
| TEACHERS'<br>PENSION PLAN<br>CORPORATION<br>ELGRADOC AND<br>ELGRADOC AND<br>ELGRA |  |  |               |  |  |  |
| WE ARE YOUR<br>CORPORATION<br>LABRADOR.   | TEACHERS' PEN<br>N OF NEWFOUN                                  | ISION PLAN<br>DLAND &  |               |  |  |  |
| Belonging to<br>the TPP   | myPENSION<br>Unlock a clear view of your<br>financial picture! | Investments<br>Explore how our risk-aware<br>investment strategy | Annual Report |  |  |  |

When starting *myPENSION*, the login screen (below) is displayed. If you have previously registered, you can type your Email Address/User ID and Password and click "**Login**" (or press Enter).

| TEACHERS'<br>PENSION PLAN<br>COORPORATION<br>NEWFORDLAND<br>SLABBADOR |  |
|---|--|
| 1 per   |  |
|   | myPENSION Login<br>Email Address/User ID:  |
|   | Password:  |
|   | Please remember that your password is case-sensitive.  |
|   | Trust this device. Only validate using your Multi Factor Authentication once every 90 days.  |
|   | Login  |
|   | Click here to First Time Log In/ Forgot Log In ID.<br>Click here if you forgot your password.<br>Click here to bookmark this page. |
|   |  |
| Terms of Use   Privacy Statement   © 2025 Buck Global                 | LLC. All rights reserved   |

# 1.2 Registration

First-time users must first register by clicking on "Click here to First Time Log In/ Forgot Log In ID"

| TEACHERS'<br>PENSION PLAN<br>CORPORATION<br>NEWFOUNDLAND<br>&LABRADOR |   |             |
|---|---|-------------|
|   | TO STATE  |             |
|   | myPENSION Login<br>Email Address/User ID:   |             |
|   | Password:   |             |
|   | Please remember that your password is case-sensitive.   |             |
|   | Trust this device. Only validate using your Multi Factor Authenticatio Login Click here to First Time Log In/ Forgot Log In ID. | To Register |
|   | Click here if you forgot your password.<br>Click here to bookmark this page.  |             |
| Terms of Use   Privacy Statement   © 2025 Buck Gid                    | obal, LLC. All rights reserved  |             |

The Registration screen will then be displayed:

| CORPORATION  |  |   |  |
|--|--|---|--|
| ISER REGISTRATION  | The second   | F-R   |  |
| Welcome to myPENSION   |  |   |  |
| Disclaimer   |  |   |  |
| Teachers' Pension Plan Corporation (TPPC) offers<br>statements obtained through its use. The results pr  | myPENSION for the convenier<br>oduced by this tool are estimat   | nce of plan members, but acc<br>tes, and may vary from actual   | epts no responsibility for errors, omissions, inaccurate or mislear<br>benefits calculated at the time of retirement.  |
| Registration   |  |   |  |
| For your initial registration you must complete this p   | age, then you will be linked to  | the myPENSION Login page  | Disclaimer and Security Verification.  |
| Verification data:   |  |   |  |
| Your Pension ID or Employee ID:  |  |   |  |
| Where can I find this?   |  |   |  |
| Last 5 Digits of Your SIN:   |  |   | •  |
| Date of Birth:   | 1995 🗸 Mo  | nth 🗸 Day 🗸   |  |
| User registration:   |  |   |  |
| Enter Your Email Address:  |  |   |  |
| Confirm Email Address:   |  |   |  |
| Enter Password:  |  |   | •  |
|  | Passwords must<br>number(s).<br>Passwords are c  | be at least 8 characters and<br>ase sensitive.  | must include 1 upper case letter(s), 1 lower case letter(s) and 1  |
| Confirm Password:  |  |   | •  |
|  | Please enter the   | same Password.  |  |
| For your initial registration you must complete this<br>next Log In will take you directly to myPENSION a<br>If you experience Log In issues with this website, j<br>You must register to use the website. This registra | page, then you will be linked t<br>ther you successfully enter you<br>please contact the Teachers' P<br>tion process will protect your d | o the TPPC myPENSION Log<br>ar Email Address and new Par<br>ension Plan Corporation at 1-<br>lata privacy and ensure only y | jin page. These additional steps are only required at first Log In.<br>isword.<br>833-345-8772 (TPPC) or memberservices@tppcnl.ca.<br>ou can access this personal information. |
|  | CANCEL   | REGISTER  |  |
|  | UNTOLL   | The street facts  |  |
|  |  |   |  |

You need to provide:

- your TPP Pension ID or Employee ID (Click on the 'Where can I find this?' link to assist you in finding your TPP Pension ID or Employee ID.)
- the last five digits of your SIN
- your date of birth
- an email address
- a new password to use the next time you connect

The Registration screen can also be used if you forgot your login ID (i.e. the email address used at the time of registration) to re-register.

# 1.3 Multi Factor Authentication

Compromised passwords are one of the most common ways that bad guys can get your data, your identity, or your money. Using multi factor authentication (MFA) is one of the easiest ways to make it a lot harder for them. The extra security comes from the fact that somebody trying to break into your account is probably not using your device, so they'll need to have that second factor to get in.

After first log in you will be asked to enter your phone number (mobile or landline) and an email address.

| MULTI FACTOR AUTHENTICATION   | THE .               |
|---|---------------------|
| Please enter your phone number (mobile or landline) and email address. When validating you will have the option to receive a phone call, text or email. If your pemail address are on file, please review the information to ensure it is accurate. | phone number and/or |
| Email (e.g. johndoe@tppcnl.ca) *  |                     |
| Phone (e.g. +17095551234)   |                     |
| * A valid email address at which you can be reached is mandatory. It does not have to be the same address as your login. Changing this email will not impact your Login ID.   | Save Cancel         |
| Terms of Use   Privacy Statement   © 2025 Buck Global, LLC. All rights reserved   |                     |

You will then choose a method to receive a 6-digit verification code, by text, phone call or email.

| VERIFICATION CODE AL                                 | THENTICATION  |
|--|---|
| Please choose a met                                  | hod below to receive a 6-digit verification code. If you do not receive a code in the next two minutes try again or try another method.   |
| Email:<br>Phone:                                     | ***sionadmin@***cnl.ca  |
|  | Text Me Call Me Email Me  |
| If you selected the 'Tri<br>90 days. If the box is I | ust this device' box on the login page you will only have to validate using your Multi Factor Authentication (MFA) once every eft unchecked, you will have to verify access using one of the methods you setup for MFA each time you visit. |
| Terms of Use   Privacy Sta                           | tement   © 2025 Buck Global, LLC. All rights reserved   |

Next you will be provided the verification code by the method you chose. The code must be entered within 10 minutes of receipt.

| VERIFICATION CODE AUTHEN                                      | VIICATION                                    | 1  |  | R.  | 113  | 5585           | S.     |
|---|--|--|--|---|--|----------------|--------|
| Please choose a method b                                      | below to receive a 6-                        | digit verification cod                         | le. If you do not receive                          | e a code in the next t                        | wo minutes try again or try a                                | nother method. |        |
| Email:<br>Phone:  | ***n.doe@***cnl.ca                           | 1  |  |   |  |                |        |
|   | Text Me                                      | Call Me  | Email Me   |   |  |                |        |
| Enter verification code:                                      |  |  |  |   |  |                |        |
| If you selected the 'Trust th<br>every 90 days. If the box is | is device' box on the<br>left unchecked, you | e login page you will<br>will have to verify a | only have to validate a<br>access using one of the | using your Multi Facti<br>e methods you setup | or Authentication (MFA) once<br>for MFA each time you visit. | Validate       | Cancel |
|   |  |  |  |   |  |                |        |

Once you have entered the code and clicked **Validate**, you are logged in to myPENSION. If you chose to "Trust this device" then you will only have to enter your User ID and Password when logging in for the next 90 days as long as you are using that same device to log in. If unchecked or using a different device, you will have to verify access using the method you selected.

### 1.4 Forgot Password

If you forgot the password or your account is locked, then click on "*Click here if you forgot your password*" on the first login page.

If you entered a valid User ID, an email will be sent to the email on record for Multi Factor Authentication. Note this email may be the same or different than the user id.

| AT SALE AND A SECOND  |
|---|
| If you provided your correct User ID, an email has been sent to your MFA email address on file. Please follow the instructions to reset your password. If you do not receive an email in the next 20 minutes, contact TPPC at 1-833-345-8772. |
| myPENSION Login   |
| Email Address/User ID:<br>@ttppcnl.ca   |
| Password:   |
| Please remember that your password is case-sensitive.   |
| Trust this device. Only validate using your Multi Factor Authentication once every 90 days.   |
| Login   |
| Click here if you forgot your password.   |
| Click here to bookmark this page.   |
|   |
|   |

You will then be required to go through the MFA process after which you can set a new password.

| VERIFICATION CODE AUT                                  | немпсатом   |
|--|---|
| Please choose a method                                 | od below to receive a 6-digit verification code. If you do not receive a code in the next two minutes try again or try another method.  |
| Email:   | ***sionadmin@***cnl.ca  |
| Phone:   |   |
|  | Text Me Call Me Email Me  |
| If you selected the 'Trus<br>90 days. If the box is le | t this device' box on the login page you will only have to validate using your Multi Factor Authentication (MFA) once every t unchecked, you will have to verify access using one of the methods you setup for MFA each time you visit. |
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| VIEW AND EDIT LOGIN CREDENTIALS   |                                    | R.                          |              |                 |
|---|------------------------------------|-----------------------------|--------------|-----------------|
| Change Password   |                                    |                             |              |                 |
| Your User ID and password uniquely identify you. For your ow                                  | n protection, do not share this in | formation with anyone else. |              |                 |
| User ID:  | @tppcnl.ca                         |                             |              |                 |
| New Password:   |                                    |                             |              |                 |
| Confirm Password:   |                                    |                             |              |                 |
| Passwords must be at least 8 characters long and must includ<br>Passwords are case sensitive. | e 1 uppercase letter, 1 lowercas   | e letter and 1 number.      |              |                 |
|   |                                    |                             | Clear Cancel | Change Password |
|   |                                    |                             |              |                 |
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Alternatively, you can follow the registration steps above to unlock your account. This provides the ability to change the email address (if desired) and choose a new password. As always, we are here to support you. If you need any assistance or have any questions, contact us toll free at 1-833-345-8772 or email memberservices@tppcnl.ca

# **2 NAVIGATING THROUGH myPENSION**

# 2.1 Welcome Screen

The first time you access *myPENSION*, the following disclaimer will appear. After reading the disclaimer you can select the check box, so the disclaimer does not appear again on future logins.





#### Once your credentials have been verified, the welcome screen is displayed.

# 2.2 Menu Tree Structure

Each item on the main drop-down menu contains sub-menu options.

| Personal Information    | Retirement Modeling                    | Documents and Info             | My Profile                     |
|-------------------------|--|--------------------------------|--------------------------------|
| Member Information      | Retirement Milestones                  | My Documents                   | Change Password                |
| Plan Information        | Defined Benefit<br>Retirement Estimate | General Documents<br>and Links | Update Email / User ID         |
| Financial History       | Retirement Planning                    | Upload Documents               | Multi Factor<br>Authentication |
| Pending Beneficiary     | Past Calculations                      | Frequently Asked<br>Questions  |                                |
| Beneficiary Information |  |                                | -                              |

# **3 PERSONAL INFORMATION**



You can view your latest information on file under the *Personal Information* main menu. Submenus are:

- Member Information
- Plan Information
- Financial History
- Pending Beneficiary
- Beneficiary Information

### 3.1 Member Information

The Member Information screen displays your latest information we have on file:

- Basic personal details
- Address and phone number
- Spouse Basic Information

You can view this information, but it cannot be changed on this page. If any information is out of date you should contact your employer to have it corrected. Most of the information displayed here is sourced from your employer.

| WELCOME           | PERSONAL<br>INFORMATION | RETIREMENT<br>MODELING | DOCUMENTS AND<br>INFO | MY PROFILE |  |  |
|-------------------|-------------------------|------------------------|-----------------------|------------|--|--|
| PERSONAL INFC     |                         | INFORMATION            |                       | R.         |  |  |
| Plan Memb         | er Basic Inform         | ation                  |                       |            |  |  |
| Employee ID:      |                         | т                      | PPC0002               |            |  |  |
| Pension ID:       |                         | 1                      | 1735944               |            |  |  |
| Last Name:        |                         | C                      | loe                   |            |  |  |
| Given Name:       |                         | J                      | ane                   |            |  |  |
| Sex:              |                         | F                      | emale                 |            |  |  |
| Marital Status:   |                         | Ν                      | larried               |            |  |  |
| Birth Date:       |                         | 1                      | 969/04/01             |            |  |  |
|                   |                         |                        |                       |            |  |  |
| Member Ad         | Idress                  |                        |                       |            |  |  |
| Address 1:        |                         | 1                      | 30 Kelsey Drive       |            |  |  |
| Address 2:        |                         | S                      | uite 101              |            |  |  |
| Address 3:        |                         | S                      | t.John'S, NL          |            |  |  |
| Postal Code:      |                         | Δ                      | 1B 0T2                |            |  |  |
| Phone Number:     |                         | 7                      | 097938772             |            |  |  |
|                   |                         |                        |                       |            |  |  |
| Spouse Ba         | sic Information         |                        |                       |            |  |  |
| Last Name:        |                         | C                      | loey                  |            |  |  |
| Given Name:       |                         | J                      | oseph                 |            |  |  |
| Birth Date:       |                         | 1                      | 958/01/02             |            |  |  |
| Date of Marriage: |                         | 2                      | 010/02/01             |            |  |  |

# 3.2 Plan Information

The **Plan Information** screen stores the following information:

• Plan Information

Contains your current plan information such as your *Plan ID, Plan Entry Date, Plan Name, Employer, Payroll number, School* and *District*.

#### • Employment Information

Contains your current employment information as of the later of the last school yearend update or the last payroll update. Information included is *Annual Pensionable Salary, Member Group, Payroll Frequency, Employment Location, Job Classification, Pay Level* and *Pay Step*.



# 3.3 Financial Information

The Financial History screen stores the following information:

#### • Totals as of Last School Year-End

A summary of your *Pensionable Service, Accruals* and *Contributions with Interest* as of the <u>last school year-end</u>.

# • Current School Year Data A summary of your Pensionable Service, Accruals and Contributions with Interest for the <u>current school year</u>. The date displayed is the later of the last school year-end



# 3.4 Beneficiary Options



Two options under Personal Information relate to Beneficiaries:

- **Pending Beneficiary**: view information awaiting approval from your last beneficiary election submission in myPENSION
- **Beneficiary Information**: view your current beneficiary information or make a new application to change your beneficiaries.

For details on these features please refer to 'Appendix A' at the end of this document.

# **4 RETIREMENT MODELING**



You can do some retirement planning by using the *Retirement Modeling* main menu. Submenus are:

- Retirement Milestones
- Defined Benefit Retirement Estimate
- Retirement Planning
- Past Calculations
- Beneficiary Information

### 4.1 Retirement Milestones

The Retirement Milestones lists your upcoming important retirement dates with the following information:

- Milestone
- Milestone Age
- Milestone Date
- Years to Milestone
- Why It Is Important

| ME PERSONA<br>INFORMATIO            | RETIREMEN<br>MODELING | T DOCUMENTS AND<br>INFO | MY PROFILE         |   |
|-------------------------------------|-----------------------|-------------------------|--------------------|---|
| NT MODELING   RETIR                 | EMENT MILESTONES      |                         | - PAC              |   |
| Milestone                           | Milestone Age         | Milestone Date          | Years to Milestone | Why it's Important  |
| Reduced Retirement<br>Eligibility   | 55 yr. 0 mo.          | October 31, 2038        | 13 yr., 8 mo.      | This is the earliest available reduced pension.<br>Depending on age and service the reduction to<br>your pension may be permanent. Please contact<br>memberservices@tppcnl.ca for more<br>information. A bridge benefit will be included in<br>your pension until age 65.       |
| Unreduced<br>Retirement Eligibility | 55 yr., 8 mo.         | June 30, 2039           | 14 yr., 5 mo.      | This is the earliest date you can receive a<br>benefit from the Pension Plan without any<br>penalty. A bridge benefit will be included in your<br>pension until age 65.   |
| Normal Retirement<br>Age            | 62 yr., 0 mo.         | October 31, 2045        | 20 yr., 9 mo.      | This is the typical retirement age as defined in<br>the Pension Plan. A bridge benefit will be<br>included in your pension until age 65.  |
| CPP Eligibility                     | 65 yr., 0 mo.         | November 1, 2048        | 23 yr., 9 mo.      | This is the date you can begin receiving an<br>unreduced CPP benefit. You can begin receiving<br>an early reduced CPP benefit at age 60.  |
| Old Age Security<br>Eligibility     | 65 yr., 0 mo.         | November 1, 2048        | 23 yr., 9 mo.      | You can begin receiving Old Age Security benefit<br>at this date.   |
| Latest Retirement Age               | 71 yr., 1 mo.         | November 30, 2054       | 29 yr., 9 mo.      | This is the latest date that you are allowed to<br>retire from a Pension Plan perspective. You must<br>start receiving your pension benefit before the<br>end of the calendar year in which you turn age<br>71. No bridge benefit is available for retirements<br>after age 65. |

# Sample display for a member who is currently less than age 55

If a date is in the past, then it is not displayed, and "Attained" is shown instead.

The following milestones are displayed:

| Milestone                              | Why It Is Important  |
|--|--|
| Unreduced<br>Retirement<br>Eligibility | This is the earliest date that the member can receive a benefit from the Pension Plan without any penalty. A bridge benefit will be included in the member's pension until age 65.   |
| Normal<br>Retirement Age               | This is the typical retirement age as defined in the Pension Plan. A bridge benefit will be included in the member's pension until age 65.   |
| CPP Eligibility                        | The member can begin receiving an unreduced CPP benefit at this date. Members can begin receiving an early reduced CPP benefit at age 60.  |
| Old Age Security<br>Eligibility        | The member can begin receiving Old Age Security benefit at this date.  |
| Latest<br>Retirement Age               | This is the latest date that the member is allowed to retire, from a Pension Plan perspective. The member must start receiving their pension benefit by the end of the calendar year in which they turn age 71. No bridge benefit is available for retirements after age 65. |

| IELCOME         | PERSONAL                   | N RETIREMENT<br>MODELING | DOCUMENTS AND<br>INFO | MY PROFILE         |   |
|-----------------|----------------------------|--------------------------|-----------------------|--------------------|---|
| IREMENT MC      | DDELING   RETIRE           | MENT MILESTONES          | Milestone Date        | Years to Milestone | Why It's Important  |
| Unre<br>Retir   | duced<br>ement Eligibility | Attained                 | Attained              | Attained           | This is the earliest date you can receive a<br>benefit from the Pension Plan without any<br>penalty. A bridge benefit will be included in your<br>pension until age 65.   |
| Norm<br>Age     | nal Retirement             | Attained                 | Attained              | Attained           | This is the typical retirement age as defined in<br>the Pension Plan. A bridge benefit will be<br>included in your pension until age 65.  |
| CPP             | Eligibility                | Attained                 | Attained              | Attained           | This is the date you can begin receiving an<br>unreduced CPP benefit. You can begin receiving<br>an early reduced CPP benefit at age 60.  |
| Old A<br>Eligit | Age Security<br>bility     | Attained                 | Attained              | Attained           | You can begin receiving Old Age Security benefit at this date.  |
| Lates           | st Retirement Age          | 71 yr., 3 mo.            | November 30, 2025     | 9 mo.              | This is the latest date that you are allowed to<br>retire from a Pension Plan perspective. You must<br>start receiving your pension benefit before the<br>end of the calendar year in which you turn age<br>71. No bridge benefit is available for retirements<br>after age 65. |

### Sample display for a member who is currently over age 60

# 4.2 Defined Benefit Retirement Estimate

The Defined Benefit Retirement Estimate is a tool that allows you to estimate projected benefits from the TPP defined benefit pension plan. It could project the benefit to a certain date or member age in the future assuming you stay in employment as a member of the TPP.

| COME                              | PERSONAL<br>INFORMATION  | RETIREMENT<br>MODELING                                      | DOCUMENTS AND<br>INFO                                 | MY PROFILE  |                      |
|-----------------------------------|--|---|---|---|----------------------|
| MENTMO                            | DDELING   DEFINED BI   | ENEFIT RETIREMEN  | IT ESTIMATE   |   | Loco                 |
| You ca<br>what t<br>Assu          | an use this tool to model<br>to enter? For instructions,<br>mptions                    | different retirement sce<br>, hover over the icon <b>O</b>  | enarios by changing your                              | personalized assumptions and clicking Generate Result   | s below. Don't know  |
| Age                               | /Date of Calculation ()  |   |   |   |                      |
| 20                                | 125/02/27  |   |   |   |                      |
| Ann                               | ual Base Salary 🚯  |   |   | What is your expected salary Increase? 0                | 0%                   |
| 90                                | )467.00  |   | \$  | •   |                      |
|                                   |  |   |   | 0   | 5                    |
|                                   | aimer  |   |   |   |                      |
| Discla                            |  |   |   | nience of plan members, but accents no responsibility f | or orrors, omissions |
| Discla<br>Teach<br>inacc<br>calcu | hers' Pension Plan Corpo<br>curate or misleading state<br>ilated at the time of retire | oration (TPPC) offers m<br>ements obtained throug<br>ement. | nyPENSION for the conve<br>h its use. The results pro | duced by this tool are estimates, and may vary from act | ual benefits         |

# Input Screen

*Age/Date of Calculation*: This can be either a date or your expected age at retirement for the calculation.

| ssump      | tions   |
|------------|---|
| Age/D      | ate of Calculation  |
| 202        | When do you think you will leave the company?   |
| Annu<br>\$ | Use the calendar to provide the<br>calculation date or enter the age of<br>calculation. |

**Annual Base Salary**: The default value is your current Annual Pensionable Salary, but you can modify this.



*What is your expected salary increase?*: The default is 2%, but you can modify this in increments of 0.5% up to a maximum value of 5%. This % increase is applied for each year between today's date and the retirement date in the calculation.

|                  | What is your anticipated annual<br>salary increase?                                       | t  |
|------------------|---|----|
|                  | Enter a number to reflect the percentage that you think your pay will increase each year. |    |
| What is your exp | pected salary Increase? 😉   | -  |
| 2                |   | 0/ |

Clicking on the "Generate Results" button will trigger a calculation.

#### **Detailed Results**

The output of this estimator is similar to the options offered upon retirement.

- The results section will show the form of pension applicable to single members (a lifetime pension) and married members (a joint and survivor pension).
- No transfer value or excess contribution will be displayed.
- In the case where you have a small benefit, the value of the entitled pension will be displayed.

#### Sample Display for a Member with a Bridge Benefit until age 65

| WELCOME<br>RETIREMENT MO | PERSONAL<br>INFORMATION<br>ODELING   DEFINED BR<br>Detailed Results Ove                               | RETIREMENT<br>MODELING<br>ENEFIT RETIREMENT<br>ENEFIT RETIREMENT<br>enview of all Retirement | DOCUMENTS AND<br>INFO<br>MY PROFILE  |  | LOGOUT |
|--------------------------|---|--|--|--|--------|
| Es                       | stimated Pension Benefi   | t  |  |  |        |
| PI                       | an Description  |  | Benefit Before 65  | Benefit After 65   |        |
| TF                       | PP Normal Form -<br>Pension   | Monthly Lifetime   | Under this option, you will receive a monthly<br>pension of \$5,713.62 (before tax and other<br>benefit deductions) starting on March 1, 2025<br>and payable until age 65. | From age 65, you will receive a monthly<br>pension of \$4,543.47 (before tax and other<br>benefit deductions) payable for your lifetime.   |        |
| Ŧ                        | PP Normal Form -<br>Pension with 6<br>spouse  | Monthly Lifetime<br>0% to surviving  | Under this option, you will receive a monthly pension of \$5,713.62 (before tax and other benefit deductions) starting on March 1, 2025 and payable until age 65.          | From age 65, you will receive a monthly<br>pension of \$4,543.47 (before tax and other<br>benefit deductions) payable for your lifetime.<br>Upon your death, the payment will reduce to<br>60% of your benefits payable to your spouse, if<br>surviving, for the remainder of your spouse's<br>lifetime. |        |
| Di<br>Te<br>on<br>be     | isclaimer<br>eachers' Pension Plan Cor<br>missions, inaccurate or mi<br>enefits calculated at the tir | poration (TPPC) offer<br>sleading statements o<br>ne of retirement.                          | s myPENSION for the convenience of plan membe<br>btained through its use. The results produced by th   | rs, but accepts no responsibility for errors,<br>his tool are estimates, and may vary from actual  |        |
|                          | Change Assumption   | ns   |  |  |        |

# Sample Display for a Member without a Bridge Benefit

| WELCOME          | PERSONA<br>INFORMATI  | L RETIREMENT<br>ON MODELING   | DOCUMENTS AND<br>INFO                              | MY PROFILE   |        |
|------------------|---|---|--|--|--------|
| RETIREMENT MO    |   | NED BENEFIT RETIREMENT  | ESTIMATE   |  | LOGOUT |
| De               | etailed Results<br>stimated Pension                             | Overview of all Retirement<br>Benefit   | Ages   |  |        |
| Pla              | an [  | Description   |  | Benefit  |        |
| TP               | 4 Ad  | lormal Form - Monthly Lifetime F  | <sup>o</sup> ension                                | Under this option, you will receive a monthly pension of \$6,955.37<br>(before tax and other benefit deductions) starting on March 1, 2025 and<br>payable for your lifetime.   |        |
| TP               | PP N<br>s   | vormal Form - Monthly Lifetime F<br>urviving spouse   | Pension with 60% to                                | Under this option, you will receive a monthly pension of \$6,955.37<br>(before tax and other benefit deductions) starting on March 1, 2025 and<br>payable for your lifetime. Upon your death, the payment will reduce to<br>60% of your benefits payable to your spouse, if surviving, for the<br>remainder of your spouse's lifetime. |        |
|                  |   |   |  |  |        |
| Dis              | sclaimer  |   |  |  |        |
| Tea<br>om<br>ber | achers' Pension F<br>nissions, inaccurat<br>mefits calculated a | lan Corporation (TPPC) offers n<br>te or misleading statements obta<br>tt the time of retirement. | nyPENSION for the con<br>nined through its use. Th | venience of plan members, but accepts no responsibility for errors,<br>ne results produced by this tool are estimates, and may vary from actual  |        |
|                  | Change Assu   | Imptions  |  |  |        |

### **Overview of all Retirement Ages**

The Defined Benefit Retirement Estimate chart is accessed by clicking on the '**Overview at all Retirement Ages**' option. It shows the retirement benefit at each retirement age assuming you continue accumulating service until that retirement age. This implies that you continue to accumulate service and earnings during the projection period according to the projection assumptions you provide.





The *lifetime pension* is the pension that is payable at retirement age and continues beyond age 65. The *bridge benefit* is payable from retirement age to age 65.

Hovering over a bar in the chart will show the lifetime pension, the bridge benefit, and the total benefit payable at that age of retirement.

# Sample display for a member without a CPP Reduction at 65



Hovering over a bar in the chart will show the lifetime pension payable at that age of retirement.

# 4.3 Retirement Planning

This section will provide detail on the Retirement Planning tool.

#### Introduction

The Retirement Planning tool is an easy-to-use tool that helps you plan your financial future. It determines your retirement needs and helps with decision making to improve your financial health. It includes all sources of income at retirement:

- Government benefit
- Current employer benefit
- Group and personal savings
- Other sources of income at retirement (e.g.: previous employer, real-estate assets)

In this tool, the "retirement goal" is defined using the following three concepts captured by information you provide:

- 1) When do you plan to start your retirement?
- 2) For how many years do you expect to need retirement income?
- 3) What percentage of your pre-retirement earnings do you need in retirement?

The Retirement Planning tool provides an interactive experience. All results are regenerated automatically when you manipulate one of the three inputs above.<sup>1</sup>

There are two panels in this tool (each section of both panels will be described in more details below):

- **Input Panel**: In the left side of the window<sup>2</sup>. Navigate to switch between the different inputs:
  - o My Action Plan
  - My Savings
  - My Earnings
  - My Additional Income
  - My Additional Expenses
- **Result Panel**: In the right side of the window. Navigate to switch between the different results sets:
  - o Retirement Income
  - Your Projected Balance
  - Readiness Score

<sup>&</sup>lt;sup>1</sup> An exception applies to inputs under "My earnings" tab, under "Review your planner assumptions".

<sup>&</sup>lt;sup>2</sup> The position mentioned here is in reference to the Desktop view. Tablet and mobile views are arranged differently.



#### **Retirement Planning Assumptions**

#### **My Action Plan**

You can move the sliders to model the retirement scenario based on your retirement assumptions. These assumptions will form the basis for the estimate. You can change them at any time to model different scenarios. By clicking on<sup>(1)</sup>, you can read an explanation for each assumption.

| Retirement planning assumptions           |          |
|---|----------|
| Review your planner assumptions           |          |
| My Action Plan                            | ~        |
| Retirement Age <b>0</b>                   | 60       |
| •   |          |
| 60  | 71       |
| Years Income will be Required in Retireme | ent 🚯 25 |
|   |          |
| 1   | 40       |
| Desired Income Replacement <b>()</b>      | 70%      |
| 40  | 100      |
|   | F 00/    |
| Expected investment Return G              | 0.0%     |
| 0   | 12       |
| Inflation Increase <b>0</b>               | 2.00%    |
|   | 2.0070   |
| 0   | 5        |
| ✓ Include CPP in Modeling? ●              |          |
| CPP Start Age 0                           | 65       |
| •   |          |
| 60  | 70       |
| Include Old Age Security in Modeling?     | 0        |
| Save Inputs                               |          |

#### Retirement Age (current value)

| Review your planner assumptions |  |
|---------------------------------|--|
| My Action Plan                  | When do you wish to retire?  |
| Retirement Age <b>0</b>         | You can adjust the slider between 60<br>and 71 years to reflect your desired age<br>of retirement. |

#### Years Income will be Required in Retirement (current value)



### Desired Income Replacement (current value)%



#### Expected Investment Return (current value)%



#### Inflation Increase (current value)%

| Expected Investment Return  | 5.0 % 🚯  |
|-----------------------------|--|
| •                           | What inflation rate do you want to use?  |
| Inflation Increase 2.00 % 🕄 | You can adjust the slider from 0 to 5 to reflect your expected inflation rate. |
| Include CPP in Medaling?    | 23   |

#### Include CPP in Modeling?



### **CPP Start Age 65**

| ✓ Include CPP in Mo | What age do you want to start<br>receiving your CPP/QPP benefit?     |
|---------------------|--|
| CPP Start Age 65 🛈  | You can adjust the slider anywhere<br>between 60 and 70 years old to |
| Include Old Age Se  | reflect the age you want to start receiving your CPP/QPP benefit.    |

# Include Old Age Security in Modeling



# My Savings

The *My Savings* section includes user inputs for all the diverse types of savings plans available to you. You have the possibility to include RRSP, TFSA and non-registered savings from other sources.

| Retirement planning assumptions                               |  |  |
|---|--|--|
| Review your planner assumptions My Savings                    |  |  |
| Personal RRSP - Current Balance                               |  |  |
| \$ 0.00   |  |  |
| Personal RRSP - Contribution Rate 0.00 %                      |  |  |
| Personal TFSA - Current Balance <b>0</b>                      |  |  |
| \$ 0.00   |  |  |
| Personal TFSA - Contribution Rate 0.00 %                      |  |  |
| Non-Registered Accounts - Current Balance                     |  |  |
| \$ 0.00   |  |  |
| Other personal savings - Contribution Rate<br>0.00 % <b>3</b> |  |  |
| Save Inputs   |  |  |
#### Personal RRSP - Current Balance

Review your planner assumptions

My Savings

Personal RRSP - Current Balance 0

\$ 0.00

What is your current Personal RRSP balance?

This input represents your balance as of December 31, 2017. You can enter any balance between \$0 and \$2,500,000.

Personal RRSP - Contribution Rate 0.6.

#### Personal RRSP – Contribution Rate (current value)

| Datin | ment alexaine accountions                |
|-------|--|
| Keu   | How much do you contribute to your       |
| Rev   | Personal RRSP?                           |
| M     | If you are saving for retirement outside |
| IVI   | of your group savings accounts or if     |
| Pers  | you plan to do so, you can adjust the    |
|       | slider from 0 to 18 to reflect the       |
| \$    | percentage of pre-tax pay that you plan  |
|       | to save each year in this account until  |
| Pers  | retirement. Since this account is        |
| Ð     | subject to a contribution limit, this    |
|       | modeling ignores your current unused     |
| Dore  | RRSP contribution room as of 2016 but    |
| reit  | considers future unused RRSP in your     |
| \$    | projection. Any excess of allowed        |
|       | RRSP contributions will be invested in   |
| Pers  | Personal TFSA up to the TFSA limit.      |
|       | The remaining amount will be invested    |
|       | in your Personal Non-Registered          |
| Non   | account.                                 |
| 0     |  |

#### Personal TFSA – Current Balance

How much do you contribute to your Personal TFSA?

If you are saving for retirement outside of your group savings accounts or if you plan to do so, you can adjust the slider from 0 to 18 to reflect the percentage of pre-tax pay that you plan to save each year until retirement. Since this account is subject to a contribution limit, this modeling ignores your current unused TFSA contribution room as of 2016 but considers future unused TFSA in your projection. Any excess of allowed TFSA contributions will be invested in your Personal Non-Registered account.

#### Non-Registered Accounts – Current Balance



#### Other Personal Savings – Contribution Rate (current value)%



#### My Earnings

In this group of inputs, any change will require you to click on the '**Submit**' button before the changes are reflected in the results.

| Retire         | ement planning assumptions   |
|----------------|--|
| Revie          | w your planner assumptions   |
| My             | Earnings -   |
| Annu           | al Pensionable Earnings  |
| \$             | 85000.00   |
| What<br>Increa | do you think your annual salary<br>ase will be? 1.0 % <b>3</b><br>Submit Save Inputs |

### Annual Pensionable Earnings



### What do you think your annual salary increase will be? (current value) %



#### **My Additional Income**

| Retirement planning assumptions |
|---------------------------------|
| Review your planner assumptions |
| My Additional Income -          |
| <b>+</b>                        |
|                                 |
| Save Inputs                     |

This section allows you to include additional income in the modeling. This additional income will be used to reduce the need for you to use your personal savings to reach your retirement goal each year.

After clicking on the "+", the following screen will be displayed:

| Add Income  | ×   |
|---|---|
| You can add any additional source<br>retire that is not related to your C<br>that you have already entered els<br>inheritance that you anticipate to<br>retirement rental property income<br>etc. | ces of income you anticipate receiving after you<br>company pension plans or other personal savings<br>where in the modeler. Examples include any<br>receive after you retire, a spouse pension, post-<br>e, a part-time job outside of TPP after retirement, |
| Name *  | Age Payment Starts: 55  |
|   | •   |
| Income Type *   |   |
| 🔿 Lump Sum  |   |
| C Life Annuity  |   |
| Periodic Payment  |   |
| Amount *  |   |
|   |   |
| [   |   |
|   |   |
|   | Add Cancel  |

#### My Additional Expenses

| Retirement planning assumptions |
|---------------------------------|
| Review your planner assumptions |
| My Additional Expenses -        |
| Save Inputs                     |

This section allows you to include additional expenses in the modeling. These additional expenses will be added to your retirement objective for each year (i.e. they are in addition to the Desired Income Replacement that you set).

After clicking on the "+", the following screen will be displayed:

| Add Expense   |  | $\times$ |
|---|--|----------|
| You can add non-routine lifestyle exp<br>retire. For example: travel, mortgage, | penditures that you are expecting after you , children's education, etc. |          |
| Name *  | Age Payment Starts: 55   |          |
| Expense Type *  |  |          |
| One Time Payment  |  |          |
| Lifetime Payment     Periodic Payment   |  |          |
| Amount *  |  |          |
|   |  |          |
|   |  |          |
|   | Add Cancel   | 1        |

**Retirement Modeler Results - Retirement Income** 

The retirement modeler results are shown in the right section of the screen. There are four menu items as shown below, accessible by clicking on the appropriate menu label. "Retirement Income" is displayed by default.



Retirement Income Needed

#### **Retirement Modeler Results**

The results that have been calculated using the assumptions you provided are displayed in the top row of the 'Retirement Modeler Results' section. The following information is displayed: annual contributions, total personal savings once you reach retirement age, what your annual payments will be (from all sources) and your age when your personal savings run out. The second row displays how much you need to contribute to your personal savings to meet the retirement goals you have entered. Note that the information in this section is repeated under the "**Your Projected Balance**" tab.



## **Retirement Modeler Results**

Teachers' Pension Plan Corporation (TPPC) offers myPENSION for the convenience of plan members, but accepts no responsibility for errors, omissions, inaccurate or misleading statements obtained through its use. The results produced by this tool are estimates, and may vary from actual benefits calculated at the time of retirement.

## Please note that based on the assumptions you entered, even if you contribute 35% of your annual earnings, you will still not reach your retirement goal.

You should aim to have the '*Age when payments end*' on the first row at least as high as the one on the second row. This indicates with the assumptions you entered whether you will reach your retirement goal. In the charts, this will be reflected by the fact that there will not be any red bars.

Should you be in a situation where you do not meet your retirement goal, then consider modifying some of your assumptions. Ways to close the gap include:

- Contributing more to your personal savings
- Retiring at a later age
- Opting for a lower Desired Income Replacement
- Opting to receive the desired retirement benefit for a shorter period of time
- Increasing the return on investments

#### **Retirement Income Chart**

The Retirement Income chart is located in the "*Result Panel*". It shows the required pension benefit for each calendar year, broken down by source. This chart shows the revenue gap in red, if applicable.



## Retirement Income Chart

**Retirement Modeler Results - Your Projected Balance** 

#### **Retirement Modeler Results**

The same as under the "Retirement Income" menu item.



Teachers' Pension Plan Corporation (TPPC) offers myPENSION for the convenience of plan members, but accepts no responsibility for errors, omissions, inaccurate or misleading statements obtained through its use. The results produced by this tool are estimates, and may vary from actual benefits calculated at the time of retirement.

Please note that based on the assumptions you entered, even if you contribute 35% of your annual earnings, you will still not reach your retirement goal.

#### **Balance Chart**

The Balance Chart is located in the "Result Panel". It shows the accumulation of personal savings during your career, and then the decrease of these savings as they are used to provide retirement benefits.

This chart shows the age at which you are expected to run out of savings. If you are not expected to reach your goal, then the gap will also be shown in red.



#### **Retirement Modeler Results - Readiness Score**

The Readiness Score is a measure of readiness to retire. It considers the income at retirement and the period required for your income to last. In addition, the score covers the period that you might ignore by underestimating your life expectancy. Therefore, the score is calculated as a weighted average of:

- A first factor that measures readiness during the targeted period
- A second factor that measures readiness during the remaining lifetime of your life expectancy
- The weights are attributed based on the number of years covered by each factor.

Information is provided by you to help increase your readiness score (see the 'Retirement Modeler Results' for indications on how to reach your retirement goals).

| Base upon your current inputs and<br>Please note that based on the assist<br>entered, even if you contribute 359<br>annual earnings, you will still not re<br>retirement goal. | d assumptions:<br>umptions you<br>% of your<br>reach your                                  |  |
|--|--|--|
|  | Based on your<br>assumptions   | Required to reach your goal                    |
| Annual Contribution rate   | 0.00%  | 35.00%   |
| Balance of savings at age 55   | \$0  | \$127,563.82                                   |
| Annual payments and replacement ratio at age 55  | \$50,237.76 (49.81%)   | \$70,596.26 (70.00%)                           |
| Annual payments and replacement ratio at age 54  | \$50,237.76 (49.81%)   | \$70,596.26 (70.00%)                           |
| Income declines after age  | 54   | 60   |
| Considerations<br>Here are some ways to increase you<br>Can you afford to save more?<br>Can you achieve a greater retu   | r retirement readiness inde:<br>Try increasing your savings<br>urn on your assets? Try cha | x:<br>s rate.<br>anging your asset allocation. |

A separate menu item will show the retirement readiness as follows:

The last menu item labelled "Disclaimer" will show the following disclaimer:

| Retirement<br>Income  | Your Projected<br>Balance   | Readiness<br>Score  | Disclaimer  |   |
|---|---|---|---|---|
|   |   |   |   |   |
| Disclaimer  |   |   |   |   |
| The information of<br>information of pla<br>can be relied upo<br>Retirement Mode<br>errors, omissions<br>produced by this<br>strongly recommon<br>planner if require<br>benefits. | contained in and the re-<br>an members and are no<br>on to make retirement d<br>ling tool for the conver<br>s, inaccurate or mislead<br>tool are not binding on<br>ended that you obtain a<br>d before making any fir | sults provided by a<br>ot intended to sup<br>lecisions. Teacher<br>nience of plan mer<br>ling statements of<br>Teachers' Pensio<br>a formal pension e<br>nal decisions rega | this Retirement Me<br>ply accurate legal<br>rs' Pension Plan C<br>mbers but accepts<br>otained through its<br>on Plan Corporatio<br>estimate and cons<br>arding your employ | odeling tool are for the<br>or financial advice that<br>Corporation offers this<br>is no responsibility for<br>is use. The results<br>on or its employees. It is<br>ult with a financial<br>yment or retirement |
| If you have any o   | questions or require any  | y additional inform   | nation regarding th   | is Retirement Modeling  |

If you have any questions or require any additional information regarding this Retirement Modeling tool or the rules and provisions of the Teachers' Pension Plan, please do not hesitate to contact Teachers' Pension Plan Corporation at memberservices@tppcnl.ca or 1-709-793-8772 (toll free: 1-833-345-8772).

## 4.4 Past Calculations

This screen shows a history of your past Defined Benefit Retirement Estimate calculations.

| WELCOME           | PERSONAL<br>INFORMATION | RETIREMENT<br>MODELING | DOCUMENTS AND<br>INFO | MY PROFILE                 |             |      |        |
|-------------------|-------------------------|------------------------|-----------------------|----------------------------|-------------|------|--------|
|                   | L                       | 1.1                    | -                     | R.                         | A           | 1100 | 19     |
| RETIREMENT MO     | DELING   PAST CALC      | ULATIONS               |                       |                            |             | - m  | LOGOUT |
| Past Calculations |                         |                        |                       |                            |             |      |        |
|                   |                         |                        |                       |                            |             |      |        |
| _                 | Action                  | Туре                   |                       |                            | Description |      |        |
| Vi                | iew Delete              | Estimate               | Member create         | d calculation on 02/27/202 | 5 3:32 PM   |      |        |
| Vi                | iew Delete              | Estimate               | Member create         | d calculation on 02/18/202 | 2 9:48 AM   |      |        |
| Vi                | iew Delete              | Estimate               | Member create         | d calculation on 02/18/202 | 2 9:46 AM   |      |        |

Clicking "View" for one of the past calculations will display the same screens displayed for the original calculation.

| WELCOWE     | PER SONAL<br>INFORMATION                          | RETIREMENT<br>MODELING                           | DOCUMENTS AND<br>INFO  | MY PROFILE   |  |
|-------------|---|--|--|--|--|
| TREMENT MOD | ELING PAST CALC                                   | ULATIONS   |  | R  |  |
| Deta        | ailed Results Ove                                 | erview of all Retireme                           | ent Ages   |  |  |
| Estin       | nated Pension Benefi                              | t  |  |  |  |
| Plan        | Description                                       |  | Benefit Before 65  |  | Benefit After 65   |
| TPP         | Normal Form -<br>Pension                          | Monthly Lifetime                                 | Under this option, you wi<br>pension of \$3,966.76 (be<br>benefit deductions) starti<br>and payable until age 65 | ll receive a monthly<br>fore tax and other<br>ng on July 1, 2039 | From age 65, you will receive a monthly<br>pension of \$3,117.36 (before tax and other<br>benefit deductions) payable for your lifetime.   |
| TPP         | Normal Form -<br>Pension with 6<br>spouse         | Monthly Lifetime<br>0% to surviving              | Under this option, you wi<br>pension of \$3,966.76 (be<br>benefit deductions) starti<br>and payable until age 65 | II receive a monthly<br>fore tax and other<br>ng on July 1, 2039 | From age 65, you will receive a monthly<br>pension of \$3,117.36 (before tax and other<br>benefit deductions) payable for your lifetime.<br>Upon your death, the payment will reduce to<br>60% of your benefits payable to your spouse, if<br>surviving, for the remainder of your spouse's<br>lifetime. |
|             |   |  |  |  |  |
| Disc        | laimer  |  |  |  |  |
| Teac        | hers' Pension Plan Cor<br>sions, inaccurate or mi | poration (TPPC) offers<br>sleading statements of | s myPENSION for the com<br>btained through its use. Th   | venience of plan membe<br>e results produced by th               | ers, but accepts no responsibility for errors,<br>his tool are estimates, and may vary from actual   |



Clicking on the "Back to All Calculations" button at the bottom of either screen will take you back to the initial "Past Calculations" screen.

| WELCOME           | PERSONAL<br>INFORMATION | RETIREMENT<br>MODELING | DOCUMENTS AND<br>INFO | MY PROFILE               |              |        |
|-------------------|-------------------------|------------------------|-----------------------|--------------------------|--------------|--------|
| RETIREMENT MO     | DDELING   PAST CALC     | ULATIONS               |                       | R.                       | A 9233       | Logout |
| Past Calculations | 5                       |                        |                       |                          |              |        |
|                   | _                       |                        | _                     | _                        |              |        |
|                   | Action                  | Туре                   |                       |                          | Description  |        |
|                   | View Delete             | Estimate               | Member created        | d calculation on 02/27/2 | 2025 3:32 PM |        |
| N                 | View Delete             | Estimate               | Member created        | d calculation on 02/18/2 | 2022 9:48 AM |        |
| 1                 | View Delete             | Estimate               | Member created        | d calculation on 02/18/2 | 2022 9:46 AM |        |

| LCOWIE     | PERSONAL RETIR<br>INFORMATION MODE                               | EMENT DOCUMENTS AND INFO   | MY PROFILE   |  |                                       |
|------------|--|--|--|--|---------------------------------------|
| EMENT MODE | LING   PAST CALCULATIONS   |  | - Cont   | A  | 1                                     |
| Detai      | ed Results Overview of a   | II Retirement Ages   |  |  |                                       |
| Estim      | ated Pension Benefit   |  |  |  |                                       |
| Plan       | Description  | Benefit Before 65  |  | Benefit After 65   |                                       |
| TPP        | Normal Form - Monthly Lif<br>Pension                             | etime Under this option, you v<br>pension of \$3,966.76 (b<br>benefit deductions) star<br>and payable until age 6      | vill receive a monthly<br>before tax and other<br>ting on July 1, 2039<br>5. | From age 65, you will receive a monthly<br>pension of \$3,117.36 (before tax and oth<br>benefit deductions) payable for your lifet   | er<br>me.                             |
| TPP        | Normal Form - Monthly Lif<br>Pension with 60% to survi<br>spouse | etime Under this option, you v<br>ving pension of \$3,966.76 (b<br>benefit deductions) star<br>and payable until age 6 | vill receive a monthly<br>vefore tax and other<br>ting on July 1, 2039<br>5. | From age 65, you will receive a monthly<br>pension of \$3,117.36 (before tax and oth<br>benefit deductions) payable for your lifeti<br>Upon your death, the payment will reduc<br>60% of your benefits payable to your spo<br>surviving, for the remainder of your spou<br>lifetime. | er<br>me.<br>e to<br>uuse, if<br>se's |
| Discla     | imer   |  |  | ·  |                                       |
|            | ers' Pension Plan Corporation (T                                 | PPC) offers myPENSION for the cor  | nvenience of plan membe  | ers, but accepts no responsibility for errors,   | ture!                                 |

Clicking on the "Delete" button from one of the two calculation screens removes the calculation record you are currently viewing.

## **5 DOCUMENTS AND INFO**

There are two types of member documents available in myPENSION:

- those viewable by all members, and
- those that contain individualized content and will only be viewable by you.

#### **Documents and Info**

**My Documents** –view documents uploaded by the member for submission to TPPC, or those posted by TPPC. Documents in this screen are viewable only to the individual member.

**General Documents and Links** –view useful documents or links made available by TPPC. Items in this screen are viewable by all members.

**Upload Documents** – use this screen to securely submit documents to TPPC.

**Frequently Asked Questions** – view frequently asked questions and responses related to myPENSION.

## 5.1 My Documents

In this screen you can view documents that apply only to you. Other members cannot view these documents.





The 'My Documents' screen has two sections:

#### **Documents I Uploaded**

This section displays documents uploaded by the member using the *Upload Documents* page. Documents uploaded by the member will be displayed in a standard format containing the member Pension ID, the document type (either 'Completed Form' or 'ID or Official Document'), a file description entered by the member when the document is uploaded to MSS, and the date/time when the document was uploaded.

If any document listed under **Documents I Uploaded** needs to be removed, the member must contact TPPC directly.

#### **Documents From TPPC**

This section displays personalized documents made available by TPPC which are applicable only to an individual member, such as Annual Statements.

## 5.2 General Document and Links

The General Documents and Links screen has three sections:

#### Important Information

This section displays information the members may need regarding any documents or links.

#### Documents

This section displays general documents made available by TPPC for viewing by all members. An example of a document found here is this one - the TPPC myPENSION User Manual.

#### Links

This section includes links to useful sites and forms related to the TPP and retirement.

| WELCOME   | PER SONAL<br>INFORMATION                           | RETIREMENT<br>MODELING | DOCUMENTS AND<br>INFO | MY PROFILE         |     |  |   |
|---|--|------------------------|-----------------------|--------------------|-----|--|---|
|   |  | 1.1                    | -                     | <u> </u>           |     | - Solor  | 100   |
| DOCUMENTS AND   | DINFO GENERAL D                                    | OCUMENTS AND L         | INKS                  | -A.º /5            |     | 1995   | LOGOUT                                      |
| General Docun   | nents and Links                                    |                        |                       |                    |     |  |   |
| Important Infor   | rmation  | 10                     | Documents             |                    | Lir | nks  |   |
| The most used doo<br>see an item not list<br>each list. | cuments and links are lited, click 'More' at the b | sted. To<br>ottom of   | 9 myPENSION User M    | lanual for Members |     | <ul> <li>Teachers' Pensioner F</li> <li>NL Teachers' Associat</li> <li>Canada Revenue Age</li> <li>Deductions Estimator</li> </ul> | lan Corporation<br>ion<br>ncy (CRA) Payroll |
|   |  |                        |                       |                    |     | Canada Pension Plan<br>Old Age Security (OAS)  | (CPP)<br>5)                                 |
|   |  |                        |                       |                    |     |  |   |

### 5.3 Upload Documents

Members can securely submit documents online to TPPC using the '*Upload Documents*' feature in myPENSION.

In summary the steps are:

- 1. Select the document to upload.
- 2. Select the type of document.
- 3. Enter the document display name and click 'Upload'.

1. To start, click on the '*Choose Document'* button to select the document to be uploaded. The name of the selected file will appear at the right of the 'Choose Document' box once selected.

| WELCOME                              | PERSONAL<br>INFORMATION          | RETIREMENT<br>MODELING  | DOCUMENTS AND<br>INFO | MY PROFILE       |                |            |       |        |
|--------------------------------------|----------------------------------|-------------------------|-----------------------|------------------|----------------|------------|-------|--------|
| DOCUMENTS AN                         |                                  | CLIMENTS                | S.F                   |                  |                | -          | ANT - | LOGOUT |
| Upload Docur<br>Use this page to sec | ments<br>urely submit your compl | eted forms and official | documents to TPPC.    |                  |                |            |       |        |
| Please select a doct                 | ument to upload:                 |                         |                       | Document Name (r | naximum 30 cha | aracters): |       |        |
| Select                               | ~                                |                         |                       | Upload           |                |            |       |        |
|                                      |                                  |                         |                       |                  |                |            |       |        |

2. Next, the 'Select' button provides a dropdown list from where the type of document is chosen.

Two document types are available:

- ID or Official Document
- Completed Form.

Select the one that best describes the document being uploaded.



Completed Form

**3.** Lastly, in the *Document Name* entry box type in a concise, descriptive name for the document to be displayed in myPENSION, up to 30 characters. (e.g. "Birth Certificate" or "Passport"),

| WELCOME               | PERSONAL<br>INFORMATION          | RETIREMENT<br>MODELING   | DOCUMENTS AND<br>INFO | MY PROFILE        |                       |     |        |
|-----------------------|----------------------------------|--------------------------|-----------------------|-------------------|-----------------------|-----|--------|
| DOCUMENTS AND         | INFO UPLOAD DOO                  | CUMENTS                  |                       | R.                | A 4 300               | 335 | LOGOUT |
| Upload Docum          | ients<br>rely submit your comple | ted forms and official d | ocuments to TPPC.     |                   |                       |     |        |
|                       |                                  |                          |                       |                   |                       |     |        |
| Please select a docur | ment to upload:                  |                          | (                     | Document Name (ma | ximum 30 characters): |     |        |
| Choose Document       | No file chosen                   |                          |                       |                   |                       |     |        |
| Select                | ~                                |                          | l                     | Upload            |                       |     |        |
|                       |                                  |                          |                       |                   |                       |     |        |
| Get                   | +                                |                          |                       |                   |                       |     |        |

Then click the 'Upload' button.

View the uploaded document by going to the '*My Documents*' screen and looking under the '*Documents I Uploaded*' banner.

## 5.4 Frequently Asked Questions

This screen contains answers to several Frequently Added Questions related to myPENSION.

| WELCOME                                   | PER SONAL<br>INFORMATION   | RETIREMENT                                       | DOCUMENTS AND<br>INFO                               | MY PROFILE                                  |  |     |
|---|--|--|---|---|--|-----|
| DOCUMENTS AND                             | DINFO FREQUENTL  | Y ASKED QUESTION                                 | s   | <b>R</b>                                    | Log  | оит |
| Frequently Asl                            | ked Questions  |  |   |   |  |     |
| What is my pensi                          | on id?   |  |   |   |  | ~   |
| What do I do if I f                       | orget my login passw   | vord?  |   |   |  | ~   |
| Can I change my                           | beneficiary online?  |  |   |   |  | ~   |
| How do I update                           | my email address/us  | er id?   |   |   |  | ~   |
| What myPENSIO                             | N support materials  | are available to me o                            | nline?  |   |  | ~   |
| Where can I find                          | my most recent Annu  | ual Statement?                                   |   |   |  | ~   |
| I have submitted                          | my Beneficiary electi  | ion in myPENSION. \                              | What happens next?                                  |   |  | ~   |
| What should I do                          | if I notice my person  | al information is inac                           | curate in myPENSION                                 | 1?  |  | ~   |
| How long can I be                         | e inactive in myPENS   | SION before my sess                              | ion times out?                                      |   |  | ~   |
| What is the conta                         | act information for TP   | PC Pension Adminis                               | tration Support?                                    |   |  | ~   |
| Who can see my                            | calculations, and the  | e information I enter i                          | nto myPENSION Retir                                 | ement Planning as                           | input assumptions?   | ~   |
| The 'Retirement I                         | Milestones' table sho  | ws that I can already                            | retire with a reduced                               | pension. How much                           | is the reduction? Is it permanent?                             | ~   |
| When I perform a difference betwee        | 1 'Define Benefit Retinent of the second s | rement Estimate' in tl<br>?                      | he Retirement Modele                                | r and view the Detai                        | iled Results there are two options listed. What is the         | ~   |
| When I perform a the amount displa        | I 'Defined Benefit Ref<br>ayed in the 'Overview  | tirement Estimate', th<br>/ of All Retirement Ag | ne dollar amounts of th<br>jes' for that age. Why o | e pension estimate<br>don't these figures n | in the 'Detailed Results' screen does not exactly match natch? | ~   |
| Should I still cons<br>plan for my retire | sult a financial plannir<br>ment?  | ng expert even thoug                             | h I have projections of                             | f my pension benefi                         | t and used the 'Retirement Modeling' tool to create a          | ~   |
| When I use the D the document?            | ocument Upload fea   | ture I receive an erro                           | r message that the do                               | cument is too large                         | to be uploaded. What can I do to decrease the size of          | ~   |

# **6 MY PROFILE**



The *My Profile* menu has three submenus:

- Change Password
- Update Email / User ID
- Multi-Factor Authentication

## 6.1 Change Password

On this screen, you can change your myPENSION login password. The next time you log into myPENSION this password must be used.

| WELCOME                                 | PER SONAL<br>INFORMATION                | DOCUMENTS AND<br>INFO          | MY PROFILE                  |                              |       |                        |
|---|---|--------------------------------|-----------------------------|------------------------------|-------|------------------------|
| MY PROFILE   CH4                        | ANGE PASSWORD                           | 1.0                            |                             | Red                          |       | Logout                 |
| Change Passw                            | word                                    |                                |                             |                              |       |                        |
| Your User ID and pa                     | ssword uniquely identify                | y you. For your own prote      | ection, do not share this i | nformation with anyone else. |       |                        |
| User ID:                                |   |                                | @tppcnl.ca                  |                              |       |                        |
| Current Password:                       |   |                                |                             |                              |       |                        |
| New Password:                           |   |                                |                             |                              |       |                        |
| Confirm Password:                       |   |                                |                             |                              |       |                        |
| Passwords must be<br>Passwords are case | at least 8 characters lor<br>sensitive. | ng and must include 1 up       | percase letter, 1 lowerca   | se letter and 1 number.      |       |                        |
|   |   |                                |                             |                              | Clear | Cancel Change Password |
| Terms of Use   Privacy S                | Statement   © 2025 Buck Gl              | lobal, LLC. All rights reserve | d                           |                              |       |                        |

## 6.2 Update Email / User ID

On this screen you will be able to modify your email address/User ID. It can be up to 50 characters. Once updated this email address is used as your login id to myPENSION, and any notifications are sent to this address. You may use the same or different email address for your Multi Factor Authentication (MFA) but change your login id does not change the address used for MFA.

| WELCOME   | PERSONAL  | DOCUMENTS AND<br>INFO                              | MY PROFILE                           |   |
|---|---|--|--------------------------------------|---|
| MY PROFILE   UPD                                  | ATE EMAIL / USER                                    | 1.0  |                                      | LOGOUT  |
| Update Email /                                    | User ID   |  |                                      |   |
| Your current Email/Use                            | er ID is:   |  | @tppcnl.ca                           |   |
| Note: The above email<br>this by choosing Multi I | address is your myPE<br>Factor Authentication fr    | NSION login ID. This ma                            | iy be different than the e<br>above. | mail used for multi factor authentication. If you wish to change that email address, you can do                                   |
| Torms of Liss   Driversu G                        | 1 ⊕ 2025 Duck ()                                    | aabal 11 (° All richte ranseus                     | 4                                    |   |
| Terms of Use   Frivally of                        |   | ubal, LEC. All rights reserve                      | U.                                   |   |
| WELCOME   | PERSONAL<br>INFORMATION                             | DOCUMENTS AND                                      | MY PROFILE                           |   |
|   | DATE EMAIL / USER                                   | D  |                                      | LOGOUT  |
| Update Email                                      | / User ID   |  |                                      |   |
| Your current Email/Us                             | er ID is:   | emai   | @tppcnl.ca                           |   |
| Note: The above ema<br>this by choosing Multi     | il address is your myPE<br>Factor Authentication fi | NSION login ID. This ma<br>rom the My Profile menu | ay be different than the e<br>above. | may used for multi factor authentication. If you wish to change that email address, you can do                                    |
|   |   |  |                                      | Save Cancel   |
| Terms of Use   Privacy \$                         | Statement   @ 2025 Buck G                           | lobal, LLC. All rights reserve                     | d                                    | Edit current<br>Email/User ID. You<br>will use this updated<br>email address to<br>login to<br>myPENSION.<br>Click, <b>Save</b> . |

## 6.3 Multi Factor Authentication (MFA)

At any time, you can update your information used for MFA. A valid email address is mandatory and can be the same as your User Login ID for myPENSION. It can also be a different email address as long as it's valid.

| WELCOME                                     | PERSONAL  | DOCUMENTS AND<br>INFO                                  | MY PROFILE                              |                       |                      |                             |               |            |
|---|---|--|---|-----------------------|----------------------|-----------------------------|---------------|------------|
|   |   |  | -NE                                     | 6                     |                      | - Stanger                   |               |            |
|   |   | NTICATION  |   | -611-1                |                      | 2-22                        |               | LOGOUT     |
|   |   |  |   |                       |                      |                             |               |            |
| Please enter your pl<br>email address are o | hone number (mobile or<br>n file, please review the | Iandline) and email addi<br>information to ensure it i | ress. When validating y<br>is accurate. | ou will have the opti | on to receive a phon | e call, text or email. If y | our phone num | ber and/or |
| Email (e.g. johndo                          | e@tppcnl.ca)  |  | @tppcnl.ca                              |                       | *                    |                             |               |            |
| Phone (e.g. +1709                           | 95551234)   |  |   |                       |                      |                             |               |            |
| A valid email addr<br>not impact your Log   | ress at which you can be<br>gin ID.                 | e reached is mandatory.                                | It does not have to be t                | he same address as    | your login. Changin  | g this email will           | Save          | Cancel     |
|   |   |  |   |                       |                      |                             |               |            |
| Terms of Use   Privacy S                    | Statement   © 2025 Buck G                           | lobal, LLC. All rights reserved                        | I.                                      |                       |                      |                             |               |            |

A phone number is optional but good to have as an alternative.

## 7 APPENDIX A: BENEFICIARY INFORMATION AND PENDING BENEFICIARY FEATURES

## 7.1 Beneficiary Information

Selecting '*Beneficiary Information*' from the 'Personal Information' drop down menu will open the following screen:

| WELCOME   | PERSONAL<br>INFORMATION                                | RETIREMENT<br>MODELING                                  | DOCUMENTS AND<br>INFO               | MY PROFILE                 |                                 |  |
|---|--|---|-------------------------------------|----------------------------|---------------------------------|--|
| PERSONAL INFO   |  | ARY INFORMATION   |                                     | Rep                        | A 4335                          | LOGOUT                                 |
| Beneficiary In  | formation  |   |                                     |                            |                                 |  |
| Before completing the   | e beneficiary designatior                              | n form, it is important to                              | note that this form will b          | e void if you do not follo | w the instructions outlined.    |  |
| In accordance with th   | ie Plan Text, upon your o                              | death a survivor benefit                                | is made payable to your             | Principal Beneficiary (w   | which means your spouse or co   | ohabiting partner):                    |
| <ul><li>If no Principal Be</li><li>If no Principal Be</li></ul> | neficiary, then equally to<br>neficiary or dependent o | dependent children.<br>hildren, then equally to         | other dependent(s) who              | were dependent on you      | u by reason of mental or physi  | ical infirmity.                        |
| More  |  |   |                                     |                            |                                 |  |
| The beneficiary inform  | mation we have on file fo                              | or you is below.  |                                     |                            |                                 |  |
| Please click the 'New<br>menu), you must first                  | / Beneficiary Election' bu<br>delete the pending reco  | itton at the bottom of the<br>ord prior to making the c | e page if you need to cha<br>hange. | ange your beneficiaries.   | If pending beneficiaries exist  | (check under the 'Pending Beneficiary' |
| You may change you<br>Teachers' Pension Pl                      | r beneficiary(ies) while y<br>an Corporation (TPPC).   | ou are a member of the                                  | e Teachers' Pension Plan            | . A change revokes any     | previously approved designation | tions made once approved by the        |
| A beneficiary designation                                       | ation takes effect when th                             | ne form is received and                                 | approved by the TPPC a              | and is backdated to the    | date the form is signed.        |  |
| You currently have  | e no approved benefi                                   | ciaries.  |                                     |                            |                                 |  |
| Click New Benefic   | iary Election to updat                                 | te or change your be                                    | neficiary information               |                            |                                 |  |
|   |  |   |                                     |                            |                                 | New Beneficiary Election               |
| Terms of Use   Privacy  | Statement   © 2025 Buck GI                             | obal, LLC. All rights reserve                           | d                                   |                            |                                 |  |

The Beneficiary Information screen displays the following information:

• **Beneficiary Information**: The page contains instructions consistent with the Beneficiary Designation Form downloadable from the tppcnl.ca website. Clicking the "**More...**" link will expand the text to display more instructions and clicking "Less" will hide the expanded text. Your current approved beneficiaries will be identified next. If you have not yet identified your beneficiaries, this will be indicated.

| Given Name                   | Last Name  | SIN       |  | Addres       | s if different             |                                       | Date Of Birth                              |  | Date Of M  | arriage                            |
|------------------------------|--|-----------|--|--------------|----------------------------|---------------------------------------|--|--|------------|------------------------------------|
|                              |  |           |  | than m       | ember's                    |                                       | Date of Billin                             |  | Date of th | unugo                              |
| Jane                         | Buck   | 4444      | 44400 123 Main Street<br>Suite 1001<br>any town in nfld<br>NL<br>CAN<br>H0H0H0 |              |                            | 1960-06-14                            |  | 1985-07-2                                | 4          |                                    |
| ependent Children II         | nformation   |           |  |              |                            |                                       |  |  |            |                                    |
| Given Name Last Name         |  |           |  |              | Relationship Date Of Birth |                                       |  | irth                                     | h          |                                    |
| Kaya Buck                    |  |           |  |              | Child                      |                                       |  | 2022-07-0                                | )1         |                                    |
| Jimmy Doe                    |  |           |  |              | Child                      |                                       |  | 2010-03-04                               |            |                                    |
| Jenny                        |  | Doe       |  |              | Child                      |                                       | 2010-03-04                                 |  |            |                                    |
| Johny                        |  | Doe       |  |              | Child                      |                                       | 2019-03-0                                  | )4                                       |            |                                    |
| ther Dependent(s) I          | nformation   |           |  |              |                            |                                       |  |  |            |                                    |
| Given Name                   |  | Last Name |  | Relationship |                            | Date Of Birth                         |  |  |            |                                    |
| Janey                        |  | Doe       |  |              | Sibling                    |                                       | 2010-02-02                                 |  |            |                                    |
| ecionated Renaficia          | ries Information   |           |  |              |                            |                                       |  |  |            |                                    |
| esignated beneficial         |  |           |  |              |                            |                                       |  |  |            |                                    |
| Given Name                   | Last Name or<br>Organization Name  | •         | Relationship   |              |                            | Charity Re                            | g#   | Date Of Bir                              | th         | Percentage                         |
| Given Name                   | Last Name or<br>Organization Name<br>Organization                          | 2         | Relationship<br>Organization or In   | nstitution   | 1                          | Charity Re                            | g#<br>234                                  | Date Of Bir                              | th         | Percentage<br>25                   |
| Given Name                   | Last Name or<br>Organization Name<br>Organization<br>Doe                   | •         | Relationship<br>Organization or In<br>Child                                    | nstitution   |                            | Charity Re                            | g#<br>234                                  | Date Of Birt                             | th         | Percentage<br>25<br>20             |
| Given Name<br>Jimmy<br>Jenny | Last Name or<br>Organization Name<br>Organization<br>Doe<br>Doe            | 2         | Relationship<br>Organization or In<br>Child<br>Child                           | nstitution   |                            | Charity Re                            | g#<br>234                                  | Date Of Bird<br>2010-03-04<br>2010-03-04 | th         | Percentage<br>25<br>20<br>10       |
| Given Name<br>Jimmy<br>Jenny | Last Name or<br>Organization Name<br>Organization<br>Doe<br>Doe<br>Charity | -         | Relationship<br>Organization or In<br>Child<br>Child<br>Organization or In     | nstitution   |                            | Charity Re<br>342342342<br>2342342342 | g# 234 242 242 242 242 242 242 242 242 242 | Date Of Bird<br>2010-03-04<br>2010-03-04 | th         | Percentage<br>25<br>20<br>10<br>20 |

- Currently Approved Beneficiary Information: This information includes the approved beneficiary information currently stored for you. The beneficiaries may be modified by clicking on the button 'New Beneficiary Election' at the bottom of the page. If there are no approved beneficiaries for a given beneficiary type, a message will appear in the relevant section indicating so. If you have submitted beneficiary information that is not yet approved (i.e. pending beneficiaries), only previously approved beneficiary information will appear, and the 'New Beneficiary Election' button will not be available. If there is a pending beneficiary election submission it must be approved or rejected by a TPPC Pension Administrator or deleted by you in order make the 'New Beneficiary Election' button available so new beneficiaries can be submitted.
- **Principal Beneficiary (Spouse or Cohabiting partner) Information:** Contains information about your spouse or cohabiting partner. If there is no information on file, a message is displayed indicating so.

| Principal Beneficiary (Spouse or Cohabiting partner) Information |  |
|--|--|
| Currently, you do not have a Principal Beneficiary identified.   |  |
|  |  |

- **Dependent Children Information:** Contains information about your dependent child(ren). If there is no information on file, a message is displayed indicating so.
- **Other Dependent(s) Beneficiary Information:** Contains information about your other dependent(s). If there is no information on file, a message is displayed indicating so.
- **Designated Beneficiaries Information:** Contains information about your designated dependent(s). If there is no information on file, a message is displayed indicating so.

Clicking on the "New Beneficiary Election" button will trigger the beginning of the beneficiary election process which guides you through screens for the Principal Beneficiary, Dependent Children, Other Dependents and Designated Beneficiaries. This button does not appear if there are pending beneficiaries awaiting approval.

You have a pending Beneficiary election in progress. If you wish to review your pending beneficiary information click here

New Beneficiary Election

If there are pending beneficiaries, a message - "You have a pending Beneficiary transaction in progress. If you wish to review your pending transaction click here." - will appear at the bottom of the page. Clicking on the "click here" link, will trigger the presentation of the Pending Beneficiary page (seen the next section of this document).

When navigating the screens, please note that:

- Screens will be pre-populated with the latest approved beneficiaries.
- Updates made to a page are not saved until the 'Next' button at the bottom of the screen is selected. If you select 'Previous' before selecting 'Next' any updates on your page must be reentered.

#### Principal Beneficiary Information

|                                      | ERSONAL<br>ORMATION | RETIREMENT<br>MODELING       | DOCUMENTS AND<br>INFO      | MY PROFILE            |                            |                              |              |
|--------------------------------------|---------------------|------------------------------|----------------------------|-----------------------|----------------------------|------------------------------|--------------|
| PERSONAL INFORMATIC                  |                     | RY INFORMATION               |                            |                       |                            | 2336                         | LOGOUT       |
| Principal Beneficia                  | ry (Spouse          | or Cohabiting                | partner) Informa           | tion                  |                            |                              |              |
| To update your Beneficiaries         | s (including Spou   | se) please complete the      | ne following pages. If you | u cannot complete the | e Designation in one sessi | ion, the information will be | lost. Please |
| Please enter/validate your n         | print, sign and rea | if applicable your sp        | ouse information:          | so the requested ch   | anges can be processed.    |                              |              |
| Please entervalidate your n          | iantai status anu,  | , il applicable, your sp     | Juse information.          |                       |                            |                              |              |
| *Marital Status:                     |                     | Select                       | ~                          | *Spouse's SIN:        |                            |                              |              |
| *Spouse's Given Name:                |                     |                              |                            | *Spouse's Last Nar    | ne:                        |                              |              |
| *Spouse's Date Of Birth (yy          | yy-mm-dd):          |                              | Ē                          | Date Of Marriage (    | yyyy-mm-dd):               |                              | Ē            |
| *Spouse's Address Same As<br>Member: | s Plan              |                              |                            |                       |                            |                              |              |
| *Address Line 1:                     |                     |                              |                            | *Address Country:     |                            | PLEASE SELECT                | ~            |
| Address Line 2:                      |                     |                              |                            | *Address Province:    |                            | PLEASE SELECT                | ~            |
| *Address City/Town:                  |                     |                              |                            | *Address Postal Co    | ode:                       |                              |              |
|                                      |                     |                              |                            |                       |                            | Clear Entries P              | revious Next |
| Terms of Use   Privacy Statement     | © 2025 Buck Gloi    | oal, LLC. All rights reserve | d                          |                       |                            |                              |              |

**Principal Beneficiary (Spouse or Cohabiting partner) Information**: Enter or view information about the spouse or cohabiting partner. Spouse information is mandatory if you indicated you have a spouse (i.e. marital status is 'Common Law Partner' or 'Married'). By default, the Principal Beneficiary is the member's spouse.

• Marital Status Options: Select the applicable status from the pull-down list of options.

|                  | Select             |
|------------------|--------------------|
| *Marital Status: | Common Law Partner |
|                  | Divorced           |
|                  | Married            |
|                  | Separated          |
|                  | Single             |
|                  | Widowed            |

- **Spouse's SIN**: Enter the spouse's Social Insurance Number (SIN). A nine digit number is required.
- Spouse's Given Name: Enter the Spouse's Given Name(s).
- Spouse's Last Name: Enter the Spouse's Last Name.
- Spouse's Date of Birth (yyyy-mm-dd): Select the Spouse's Date of Birth.
- Date of Marriage (yyyy-mm-dd): Select the date of marriage. This field is not mandatory.

• **Spouse's Address same as Plan Member**: If the spouse's address is different from yours, unselect this check box and complete the fields. If the address check box is unselected, all fields except Address Line 2 will be mandatory when 'Country' is "Canada".

Address Line 1: Enter the Spouse's first address line.

**Address Country**: Enter the Spouse's Country. If Country is not "Canada" then a message will appear to indicate that the Address Lines 1 and 2 should contain the full address.

Address Line 2: Enter the Spouse's second address line if applicable.

Address Province: Enter the Spouse's Province.

Address City/Town: Enter the Spouse's City or Town.

Address Postal Code: Enter the Spouse's Postal Code. There should be no spaces.

Clicking on the "Clear Date" buttons beside Spouse's Date of Birth or Date of Marriage will remove the entered date.

Clicking on the "Clear Entries" button will clear all entry fields on the page.

Clicking on the "Previous" button will return you to the Beneficiary Information page.

Clicking on the "Next" button will validate all information and advance you to the Dependent Children Information page. Selecting this button saves the information on the page.

#### **Dependent Children Information**

On this page enter or delete information about the current beneficiaries identified as Dependent Children. All information is mandatory. To update an entry that appears in the table it must be deleted, and a new entry added with the revised information.

| WELCOME   | PERSONAL<br>INFORMATION  | RETIREMENT<br>MODELING   | DOCUMENTS AND<br>INFO      | MY PROFILE             |                         |                            |                              |
|---|--|--------------------------|----------------------------|------------------------|-------------------------|----------------------------|------------------------------|
| PERSONAL INFOR  |  | ARY INFORMATION          |                            | -RA                    |                         |                            | LOGOUT                       |
| Dependent Ch  | ildren Informatio  | n                        |                            |                        |                         |                            |                              |
| Dependent children e  | ligible to receive a surviv                                      | or benefit as per the PI | an Text are:               |                        |                         |                            |                              |
| <ul> <li>Children up to age</li> <li>Children between<br/>of any claim.</li> <li>Infirmed child (regative)</li> </ul> | 18 years of age.<br>18 and 24 years of age i<br>ardless of age). | f they are in continuous | full-time attendance at a  | a recognized education | al institution. Proof o | f full-time student status | will be required at the time |
| Please provide the int  | formation below for each   | of your dependent chil   | dren, if applicable, and ( | click Add Child:       |                         |                            |                              |
| *Given Name:  |  |                          |                            |                        |                         |                            |                              |
| *Last Name:   |  |                          |                            |                        |                         |                            |                              |
| *Date Of Birth (yyyy-   | mm-dd):  |                          | Ē                          |                        |                         |                            |                              |
|   |  | Add Child Can            | cel                        |                        |                         |                            |                              |
| Currently, you do not have any Dependent Children Identified.   |  |                          |                            |                        |                         |                            |                              |
|   |  |                          |                            |                        |                         |                            |                              |
|   |  |                          |                            |                        |                         |                            | Previous Next                |

- Given Name: Enter the Dependent Child's Given Name(s).
- Last Name: Enter the Dependent Child's Last Name.
- Date of Birth (yyyy-mm-dd): Select the Dependent Child's date of birth.

Click the "Add Child" button to add the entry to the table.

Click the "Cancel" button to clear the entry fields not yet added to the table.

Click the "Delete" link beside a table entry to remove the entry from the table.

Click the **"Previous"** button to return to the 'Principal Beneficiary Information' page. **Note**: Clicking 'Previous' before clicking 'Next' will result in the loss of changes made to the page.

Click the **"Next"** button to validate all information on the page and advance to the 'Other Dependent Information' page.

#### **Other Dependent Information**

This page contains information about the current beneficiaries identified as Other Dependents. All information is mandatory.

| WELCOME  | PERSONAL<br>INFORMATION  | RETIREMENT<br>MODELING             | DOCUMENTS AND<br>INFO       | MY PROFILE                |   |
|--|--|------------------------------------|-----------------------------|---------------------------|---|
| PERSONAL INFOR   |  | ARY INFORMATION                    |                             | -                         | LOGOUT  |
| Other Depend   | ent Information  |                                    |                             |                           |   |
| Other dependents elig<br>and are:  | gible to receive a survive                                     | or benefit as per the Pla          | n Text are parents, gran    | dparents, brothers, siste | ers or grandchildren who are financially dependent on you for support |
| <ul> <li>Under 18 years of</li> <li>Under 24 years of</li> <li>Mentally or physical</li> </ul> | age,<br>age and in full-time atte<br>ally infirmed (regardless | ndance at a recognized<br>of age). | educational institution,    | or                        |   |
| Please provide the inf   | formation below for eacl                                       | n of your other depende            | nts, if applicable, and cli | ick 'Add Dependent'.      |   |
| *Given Name:   |  |                                    |                             |                           |   |
| *Last Name:  |  |                                    |                             |                           |   |
| *Date Of Birth (yyyy   | -mm-dd):   |                                    | Ē                           |                           |   |
| *Relationship:   |  | Select                             | *                           |                           |   |
| *Reason Of Depend  | lency:   |                                    |                             |                           |   |
|  |  | Add Dependent                      | Cancel                      |                           |   |
| Currently, you do not have any Other Dependents Identified.                                    |  |                                    |                             |                           |   |
|  |  |                                    |                             |                           |   |
|  |  |                                    |                             |                           | Previous Next   |

- *Given Name*: Enter the Other Dependent's Given Name(s).
- Last Name: Enter the Other Dependent's Last Name.
- Date of Birth (yyyy-mm-dd): Select the Other Dependent's date of birth.

<u>Relationship</u>: Enter the relationship of the 'Other Dependent' by selecting an option from the pull down menu. (e.g. the 'Other Dependent' is your Grandchild). If there is a beneficiary with a relationship other that those listed here or on a previous page, you can add that beneficiary in the 'Designated Beneficiary Information' page.

\*Relationship:

| Select               |
|----------------------|
| Grandchild           |
| Grandparent          |
| Mother/Father-in-Law |
| Parent               |
| Sibling              |

Reason of Dependency: Enter the reason for the dependency (e.g. age, infirmity).

Click the "Add Dependent" button to validate all entry fields and add the entry to the table.

Click the "Cancel" button to clear all entry fields not yet added to the table.

Click the "**Delete**" link beside a table entry to remove that entry from the table.

Click the "Previous" button to return to the Dependent Children Information page.

Click the **"Next"** button to validate all information and advance to the Designated Beneficiary Information page.

#### **Designated Beneficiary Information**

This page contains information about the current beneficiaries identified as Designated Beneficiaries. Some information is mandatory, while other fields are conditionally mandatory based on the 'Relationship' selected.

| WELCOME  | PER SONAL<br>INFORMATION   | RETIREMENT  | DOCUMENTS AND<br>INFO   | MY PROFILE  |  |
|--|--|---|---|---|--|
| PERSONAL INFO  |  | ARY INFORMATION   |   | - Ca  | Logour   |
| Designated Be  | eneficiary Inform  | ation   |   |   |  |
| In addition to the survi<br>benefits.  | ivor benefit there may b   | e a residual death bene   | fit payable after all eligit  | ble survivor benefits ha  | ve been paid. You can designate a beneficiary to receive these   |
| Any person is eligible<br>registered charities, a<br>depending on their ag<br>survivor benefits, thos  | for designation as your<br>nd trusts. Survivor bene<br>je at your death. If your<br>se individuals must also | Designated Beneficiary<br>fits for Dependent Child<br>desire is for your Deper<br>be named as a Designa | ; including Dependent C<br>dren and Other Depende<br>ndent Children or Other I<br>ated Beneficiary. | children, Other Depende<br>ents are only payable di<br>Dependents to also rec | ents, other children, other family members, friends, corporations,<br>uring the eligible survivor benefit period and may be a small amount<br>reive any residual death benefits after completion of any applicable |
| Principal Beneficiaries and Dependent Children do not have to be designated as your Designated Beneficiary to receive survivor benefits. Other Dependents are only entitled to survivor benefits if they are designated as a Designated Beneficiary. |  |   |   |   |  |
| If you do not wish to c  | hoose a beneficiary, sin   | nply enter "Estate" as th   | e 'Last Name' of a Desi   | gnated Beneficiary.   |  |
| If your desire is for y<br>these individuals mu  | your Dependent Childruist be named below.  | en or Designated Oth  | er Dependents to recei  | ive any residual death  | benefit after completion of any applicable survivor benefits,  |
| Please provide the inf   | formation below for eacl   | of your other beneficia   | ries, if applicable, and c  | lick the 'Add Beneficiar  | y' button.   |
| *Given Name:   |  |   |   |   |  |
| *Last Name Or Orga   | anization:   |   |   |   |  |
| *Relationship:   |  | Select  | *   |   |  |
| Charity Reg #:   |  |   |   |   |  |
| *Date Of Birth (yyyy   | -mm-dd):   |   | i   |   |  |
| *Percentage:   |  |   |   |   |  |
|  |  | Add Beneficiary   | Cancel  |   |  |
| Currently, you do not have any Designated Beneficiaries Identified.  |  |   |   |   |  |
|  |  |   |   |   |  |
| 1  |  |   |   |   | Previous Next  |

- Given Name: Enter the Designated Beneficiary's Given Name(s).
- Last Name or Organization: Enter the Designated Beneficiary's Last Name or the name of the Organization to be identified. If the "Estate" is to be named, use this field and the 'Relationship' field to identify that.
- **Relationship:** Enter the relationship of the Designated Beneficiary to you (e.g. The Designated Beneficiary is your Grandchild).

| Aunt/Uncle<br>Child<br>Cousin<br>Estate<br>Ex-Spouse<br>Fiance/fiancée<br>Friend<br>Godchild<br>Grandchild<br>Grandparent<br>Mother/Father-in-Law<br>Niece/Nephew<br>Organization or Institution | *Relationship: |          |
|--|----------------|----------|
| Child<br>Cousin<br>Estate<br>Ex-Spouse<br>Friance/fiancée<br>Friend<br>Godchild<br>Grandchild<br>Grandparent<br>Mother/Father-in-Law<br>Niece/Nephew<br>Organization or Institution              |                |          |
| Cousin<br>Estate<br>Ex-Spouse<br>Fiance/fiancée<br>Friend<br>Godchild<br>Grandparent<br>Mother/Father-in-Law<br>Niece/Nephew<br>Organization or Institution                                      |                |          |
| Estate<br>Ex-Spouse<br>Fiance/fiancée<br>Friend<br>Godchild<br>Grandchild<br>Grandparent<br>Mother/Father-in-Law<br>Niece/Nephew<br>Organization or Institution                                  |                |          |
| Ex-Spouse<br>Fiance/fiancée<br>Friend<br>Godchild<br>Grandchild<br>Grandparent<br>Mother/Father-in-Law<br>Niece/Nephew<br>Organization or Institution  |                |          |
| Fiance/fiancée<br>Friend<br>Godchild<br>Grandchild<br>Grandparent<br>Mother/Father-in-Law<br>Niece/Nephew<br>Organization or Institution   |                |          |
| Friend<br>Godchild<br>Grandparent<br>Mother/Father-in-Law<br>Niece/Nephew<br>Organization or Institution   |                |          |
| Godchild<br>Grandparent<br>Mother/Father-in-Law<br>Niece/Nephew<br>Organization or Institution   |                |          |
| Grandchild<br>Grandparent<br>Mother/Father-in-Law<br>Niece/Nephew<br>Organization or Institution   |                |          |
| Grandparent<br>Mother/Father-in-Law<br>Niece/Nephew<br>Organization or Institution   |                |          |
| Mother/Father-in-Law<br>Niece/Nephew<br>Organization or Institution  |                |          |
| Niece/Nephew<br>Organization or Institution  |                | aw       |
| Organization or Institution  |                |          |
|  |                | titution |
| Parent   |                |          |
| Sibling  |                |          |
| Sister/Brother-in-Law  |                | aw       |
| Trust  |                |          |
| Other  |                |          |

- **Charity Reg #:** Enter the registration number of the Charity. if applicable (note: this field may only be entered when the selected Relationship is "Organization or Institution").
- **Percentage**: Enter the percentage of the remaining survivor benefits that should be paid to each Designated Beneficiary. Values from 0.01 to 100.00 are valid. When all beneficiaries have been entered, the total must add up to 100.00 or an error message will appear. Percentages may be modified in the table after initial entry.
- **Date of Birth** (yyyy-mm-dd): Select the Designated Beneficiary's date of birth if the Relationship selected is not "Estate", "Organization or Institution" or "Trust".

Examples of information entered for various kinds of Designated Beneficiaries:

- 1) Person type information in all fields except 'Charity Reg #'.
- 2) **Trust** type the name of the Trust in 'Last Name or Organization' field, select 'Trust' in Relationship pull-down list, and enter the percentage.
- 3) **Estate** type 'Estate' in the 'Last Name or Organization', select 'Estate' in Relationship pulldown list, and enter the percentage.
- 4) Organization type the organization name in the 'Last Name or Organization' field, select 'Organization or Institution'' in the Relationship pull-down list, enter percentage. Enter a value in the 'Charity Reg #' field if applicable.

Clicking on the 'Clear Date' buttons beside Date of Birth will remove the entered date.

Click the 'Add Beneficiary' button to add the beneficiary to the table.

Click the 'Cancel' button to clear all entry fields on the page.

Click the 'Delete' link beside a table entry to remove that entry from the table.

**Percentage**: Modify percentage amounts as necessary. <u>Note</u>: Modifications will not be saved until the 'Next' button is clicked.

Click the 'Previous' button to return to the 'Other Dependent Information' page.

Click the 'Next' button to validate all information on the page and advance to the 'Final Step' page.

#### **Final Step**

This page finalizes the beneficiary designation process. The email address for you on file is displayed and used for communications related to the Beneficiary form submission. If needed, to update your email address select 'My Profile' main menu and then 'Update Email /User ID'.

| WELCOME PERSONAL RETIREMENT DOCU   | IMENTS AND MY PROFILE  |  |  |  |  |
|--|--|--|--|--|--|
| PERSONAL INFORMATION   BENEFICIARY INFORMATION   | LOGOUT   |  |  |  |  |
| Final Step   |  |  |  |  |  |
| In order for your beneficiary designation to become effective, you must upload<br>menu or email the form to memberservices@tppcnl.ca. The form can also be | d the signed and witnessed form using the 'Upload Documents' tool under the 'Documents and Information'<br>mailed to the Teachers' Pension Plan Corporation at 130 Kelsey Drive, Suite 101, St. John's, NL, A1B 0T2. |  |  |  |  |
| An email address is required for further communications related to processing this form.   |  |  |  |  |  |
| The email address on file will be used for further communications related to processing this form.   |  |  |  |  |  |
| Current Email Address:   |  |  |  |  |  |
| You can update your email address in section My Profile $\rightarrow$ Update Email / Us  | ser ID at any time.  |  |  |  |  |
| Keep a copy of the printed beneficiary form for your records and provide a copy to your Beneficiary(ies).  |  |  |  |  |  |
| You must click the 'SAVE INFORMATION AND PRINT FORM' button in order to complete the election of beneficiaries.  |  |  |  |  |  |
| Save Information And Print Form  | Previous   |  |  |  |  |
| Terms of Use   Privacy Statement   © 2025 Buck Global, LLC. All rights reserved  |  |  |  |  |  |

Clicking on the 'Save Information and Print Form' button will:

- create a file of the newly provided beneficiaries on a sign-able form
- will display the submission Confirmation number, and file save options.

<u>Note</u>: depending on the device and browser you are using the behavior may deviate slightly from what is described here, but the overall functionality is consistent.

Click the 'Previous' button to return to the Designated Beneficiary Information page.
| WELCOME            | PERSONAL<br>INFORMATION    | RETIREMENT<br>MODELING   | DOCUMENTS AND<br>INFO    | MY PROFILE            |                      |              |           |          |        |
|--------------------|----------------------------|--------------------------|--------------------------|-----------------------|----------------------|--------------|-----------|----------|--------|
|                    |                            | in .                     | - F                      | R                     |                      | 355          |           |          |        |
| PERSONAL IN        |                            | ARY INFORMATION          |                          | -60%                  |                      |              | 5         | 2 de     | LOGOUT |
| Final Step         |                            |                          |                          |                       |                      |              |           |          |        |
| Your transaction h | nas been successfully subm | itted – confirmation # 1 | 5784 at 02/28/2025 07:14 | 27 AM EST. If you wis | h to review your per | nding transa | ction cli | ck here. |        |
|                    |                            |                          |                          |                       |                      |              |           |          | 1      |
|                    | o you want to open or s    | ave beneficiarydesig     | gnationpd                | f from secure.globa   | Ihrservices.ca?      |              |           | ~        |        |
|                    |                            |                          |                          |                       | Open                 | Save         | -         | Cancel   |        |
|                    |                            |                          |                          |                       |                      |              |           |          | ]      |

Click the 'click here' link to display the 'Pending Beneficiary' page.

Click the 'Open' button to open the file noted in the message (the filename includes your Pension ID).

Click on the down arrow of the 'Save' button and select 'Save As' to browse to save to a location on your laptop or other device.

NOTE: You must open the form listed on the bottom of the web browser, or, if 'Save' is clicked, find the location of the web downloads to print the file. You may put the file wherever desired using the 'Save As' function of the browser or 'File'/'Save As' of the Adobe PDF Reader. The original completed form generated must be signed and sent to TPPC either electronically or via post.

Upload the signed and witnessed form using the 'Upload Documents' tool under the 'Documents and Information' menu or email the form to memberservices@tppcnl.ca. The form can also be mailed to the Teachers' Pension Plan Corporation at 130 Kelsey Drive, Suite 101, St. John's, NL, A1B 0T2, This form is required to complete the review and approval of your beneficiary election.

**Review and Approval by Teachers' Pension Plan Corporation** 

TPPC will review the signed form when it is received. You will receive an email indicating the successful approval of the form, or you will be contacted by Pension Administration if further clarification is required. Once approved the beneficiary election becomes effective as of your signature date on the form.

The Pension Administrator will ensure that there have been no changes made to the form since submitting it in myPENSION (i.e. the paper and electronic submissions must match) and validate the signatures.

You will be able to view the approved beneficiaries in the myPENSION Beneficiary Information screen under the Personal Information main menu option. Immediately after a pending form is approved, you will be able to submit a new beneficiary election. If changes are required prior to form approval, you must go to Pending Approval to delete the current pending election form.

## 7.2 Pending Beneficiary



The Pending Beneficiary page can be reached in three ways:

- 1) Menu option: select 'Personal Information' and then 'Pending Beneficiary'.
- 2) 'Final Step' confirmation page: a link is presented upon submission of the beneficiary election.
- 3) **From the 'Beneficiary Information' page**: the link is available only when there is a pending beneficiary election in progress.

| WELCOME  | PERSONAL<br>INFORMATION   | RETIREMENT<br>MODELING | DOCUMENTS AND<br>INFO    | MY PROFILE              |  |                         |  |
|--|---|------------------------|--------------------------|-------------------------|--|-------------------------|--|
| PERSONAL INFORMATION   PENDING BENEFICIARY   |   |                        |                          |                         |  |                         |  |
| Pending Bene   | Pending Beneficiary Information                                       |                        |                          |                         |  |                         |  |
| A beneficiary designa  | tion takes effect when th   | e form is received and | approved by the Teache   | rs' Pension Plan Corpor | ation (TPPC) and is backdated to the d | ate the form is signed. |  |
| You may change you   | r beneficiary designation   | while you are a membe  | er of the Teachers' Pens | ion Plan. A change revo | kes any previous designations made or  | ce approved by TPPC.    |  |
| The pending benefici   | The pending beneficiary information we have on file for you is below. |                        |                          |                         |  |                         |  |
| If re-printing the Desi  | gnation of Beneficiary Fo   | rm:                    |                          |                         |  |                         |  |
| <ul> <li>Do not cross-out, do not use while out or attempt to erase.</li> <li>Make NO stray marks or notes anywhere on the form.</li> <li>Sign and date the completed form; and ensure that your signature has been witnessed.</li> <li>Upload the signed and witnessed form using the 'Upload Documents' tool under the 'Documents and Information' menu or email the form to memberservices@tppcnl.ca. The form can also be mailed to the Teachers' Pension Plan Corporation at 130 Kelsey Drive, Suite 101, St. John's, NL, A1B 0T2.</li> </ul> |   |                        |                          |                         |  |                         |  |
| Teachers' Pension  | Plan  |                        |                          |                         |  | Delete Print Form       |  |
| Beneficiary Name   |   |                        | 1                        | Relationship            |  | Percentage              |  |
| Principal Beneficiary  |   |                        |                          |                         |  |                         |  |
| Currently, you do not have a Principal Beneficiary identified.   |   |                        |                          |                         |  |                         |  |
| Dependent Children   |   |                        |                          |                         |  |                         |  |
| Jane Doe   |   |                        | (                        | Child                   |  | N/A                     |  |
| Other Dependents   |   |                        |                          |                         |  |                         |  |
| Currently, you do not have any Other Dependents identified.  |   |                        |                          |                         |  |                         |  |
| Designated Beneficiaries   |   |                        |                          |                         |  |                         |  |
| Currently, you do not have any Designated Beneficiaries identified.  |   |                        |                          |                         |  |                         |  |

The Pending Beneficiary Information screen displays:

- information about the next steps in the beneficiary election process.
- instructions for re-printing the completed form.
- all information related to the current pending beneficiary election form
- if there are no pending beneficiaries, this page displays only a message indicating so.

Approved beneficiaries are NOT displayed on the *Pending Beneficiary Information* page. You can view approved beneficiaries on the *Beneficiary Information* page.

Referencing the image above, the information displayed on the Pending Beneficiary Information page is as follows:

| Beneficiary Type            | Name  | Relationship   | Percentage  |
|-----------------------------|---|--|---|
| Principal<br>Beneficiary    | Displays the name of the Beneficiary.                       | Displays marital status of the<br>member and the Principal<br>Beneficiary.   | N/A   |
| Dependent<br>Children       | Displays the name of<br>the Dependent Child<br>Beneficiary. | Displays 'Child'.  | N/A   |
| Other Dependents            | Displays the name of<br>the Other Dependent<br>Beneficiary. | Displays the relationship of the<br>Other Dependent to the member<br>(e.g. Parent).  | N/A   |
| Designated<br>Beneficiaries | Displays the name of<br>the Designated<br>Beneficiary.      | Displays the relationship of the<br>Designated Beneficiary to the<br>member (e.g. Estate,<br>Grandparent, Sibling, Child). | Displays the<br>percentage of the<br>survivor benefit to be<br>paid to the Beneficiary. |

Clicking on the "Delete" button will delete the ENTIRE pending beneficiary submission file (no partial election is allowed). After deleting the pending beneficiary submission file, the member will be able to return to the Beneficiary Information page to begin a new beneficiary designation.

Clicking on the "Print Form" button will create a Beneficiary form file with your pending information entered that can be downloaded and printed

Upload the signed and witnessed form using the 'Upload Documents' tool under the 'Documents and Information' menu or email the form to memberservices@tppcnl.ca. The form can also be mailed to the Teachers' Pension Plan Corporation at 130 Kelsey Drive, Suite 101, St. John's, NL, A1B 0T2, This is required to complete the review and approval of your beneficiary election.